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Molzymbio Operational Status - Statement to COVID-19

Dear All,

We hope that you and your families are healthy during these uncertain times. As COVID-19 continues to impact the globe we want to address how Molzymbio is dealing with the current situation.

Operational Status

We are fully operational and have not experienced any impact on resources and logistics yet and process orders as usual. For the safety of our customers and employees, Molzymbio is taking any precautions to prevent the spread of COVID-19. Therefore, we have implemented strict travel restrictions and whenever possible our staff is working from home office.

Manufacturing & Shipping

We have implemented a shift-based system for production, assembly, processing and shipment of orders. Two teams plus backup staff are working without having direct contact to each other to ensure the supply of your products as you are used to. We are permanently monitoring our supply chain and are in close contact to our suppliers and freight forwarders to understand and identify any risks in supplies and shipments as early as possible. If there are any delays in production or delivery we will notify you immediately.

Customer Service & Technical Support

Our Customer service and technical support is available during regular business hours to help you with your needs and to answer your questions on the phone or via e-mail.

We will continue to monitor the COVID-19 situation and will update our operational status if needed. Please also check our website for any updates.

We wish all of you good health and hope everyone remains safe.

Kind regards,
Your Molzymbio Team